

## Carrier bag for small electrical items

### Frequently asked questions

#### What can go into the carrier bag for small electrical items?

Yes	No
Any electrical appliance with a plug or uses batteries that fits into a carrier bag	Any electrical item too big to fit into a standard size carrier bag
Telephones and chargers	Microwave ovens
Toasters	TVs
Irons	Computer screens
Power tools	Fluorescent tubes and light bulbs
Hair driers	Batteries (need to be in your green box)
Games consoles	
Electronic toys	
E-cigarettes	

#### Where do get my bag for the small electrical items?

We do not provide a bag. You will need to use any standard size carrier bag.

#### How can I find out when my bag with small electrical items is collected?

Your bag is collected at the same time as your kerbside boxes and the textile bag. Please visit our [collection dates and missed bins](#) page to search by postcode, or request a [new calendar](#).

#### Where do I present my bag with small electrical items for collection?

Please present your bag with your recycling boxes at the edge of your property where it meets the pavement by 7am on the day of collection.

#### My bag has not been collected - report a missed bin/box/bag?

If your bag was presented with your recycling boxes, at the edge of your property where it meets the pavement by 7am and not collected please report a missed bin or box online with our [missed bin](#) form, or contact the Customer Contact Centre.

#### I am unable to move my bins, boxes or bags out for collection. What can I do?

If you have a physical/medical condition/infirmity/a temporary injury/pregnancy leaving you unable to present your waste for collection, and there are no able bodied occupants at the property (over the age of 16), you can request an [assisted collection](#). Once approved you will receive an assisted collection for all bins, boxes and bags.